



Transmission Warranty

Input, Output, Intermediate Shafts and sprags are not covered against breakage. Shaft & sprag breakage is considered abuse and or bad transmission tunes which are not warrantied under any circumstances. The customer is responsible for all costs associated with damage caused by broken shafts and or sprags.

- 2 years unlimited miles
- We cover the freight shipping back and forth from the lower 48 contiguous states if the unit is covered under warranty. Shipping tags or BOL's will be produced by RevMax. If a shipment was created NOT by RevMax we do not reimburse for this.
- For the first year we reimburse a maximum of 550.00 per repair for warranty work. Warranty work reimbursement does not include fluid, sales tax, shop supplies or towing. All warranty claims must be approved by our online tech support system before work is performed. <https://revmaxconverters.com/support/>
- Due to the rapidly expanding and changing tuning world, RevMax is no longer "authorizing" individual tuners. RevMax still requires certain parameters to be met to retain your warranty. Please see our TUNING REQUIREMENTS sheet for this detailed information.

EXCLUSIONS AND LIMITATIONS TO LIMITED WARRANTY

This Limited Warranty does not warrant against and does not cover damage or loss due to the following:

1. Broken shaft, cases, or sprags; stock or billet are not covered under any circumstances.
2. Use of improper tuning.
3. Misuse, maintenance neglect, abuse, vandalism, abnormal operation, commercial snow removal or accidents.
4. Improper installation or NOT performing re-learn BEFORE initial test drive.
5. Environmental conditions, overheating or freeze cracks.
6. Lack of lubrication from low fluid levels.
7. Improper cooling system flushing or lack of flushing the cooling system before installation.
8. Failures to components or parts not furnished by RevMax or otherwise approved by RevMax for installation, or components or parts unsuitable for use with a warranted remanufactured transmission or part.
9. Abnormal wear and tear or use of a remanufactured transmission or part from which it was originally intended or a change from original application.

TECH SUPPORT

ANY & ALL tech support questions and warranty questions must be handled through our online "tech" support system: <https://revmaxconverters.com/support/>

Refresh Program, once the transmission is out of the 2-year warranty period:

*** We have the right to change pricing on the refresh service and this service can be terminated at any time ***

Original Customer:

- Customer pays shipping back & forth
- Refresh the transmission & converter: 1,500.00
- For as long as the customer owns the unit

Second owner of transmission:

- Customer pays shipping back & forth
- Refresh the transmission & converter: 2,500.00
- For as long as the customer owns the unit

PLEASE INITIAL

_____ Shaft breakage/failure of ANY kind, billet or stock is NOT covered under warranty. All costs to repair, ship & R&R the transmission are at the sole cost of the purchaser.

_____ RevMax warranty applies ONLY to the original purchaser for 2 years, unlimited mileage from the date of installation. Failures, other than those resulting from defects in material or factory workmanship are not covered by this warranty. The warranty shall not apply to any transmission that has been subjected to the following: Accident, damage, negligence, abuse, improper installation or maintenance; alteration or modifications; a purpose or application in any way different from that for which it was designed; damage by casualty or shipment; improper lubrication; or re-rating the engine to exceed torque capacity of the transmission. Normal wear is not warrantable. Premature wear or breakage of any kind by insufficient tuning is not warrantable.

_____ RevMax will reimburse a MAXIMUM of \$550 per repair for the first year of ownership. The following is a list of costs, charges, and expenses not reimbursable under the warranty: Any towing expenses; meals or lodging expenses; travel time or transportation expenses; downtime expenses; non-transmission repairs; or business costs and other losses resulting from a warrantable failure.

_____ No loaner or exchange units are provided. Any transmission that is suspected of having a warrantable failure must be sent to Revmax for inspection and that unit will then be repaired and returned to the customer.

_____ Customer Signature & date

revmaxconverters.com

877.780.4334