



02 December 2025 - Kylie Becker: Core Department

Subject:

Reminder on core process and new cores on products.

Types of Cores:

6.4 High Pressure Turbos

SKUS: 302241 / 302446 / 302448 / 302449 with the polished and powder coating

Addition price to product: \$400

Cummins

SKUS: 300357 / 300732 / 300971 / 300265 / 302296 / 302295

Addition price to product : \$400

6.7 Turbos Powerstroke (If selected 2015 and up) *** New ***

SKUS: 300869 / 300870 / 300871 / 300845 with the polished and powder coating

Core credit back if the core is good: \$250

We do not accept 11-14 dual boost turbos or 11-16 cab & chassis cores

Basic Guidelines:

- All cores are assigned an RA or RMA #, if the core is sent in without it we will contact you and it'll delay the process and the refund/credit. **We won't know who it is for till YOU reach out.**
- We do not need the Low Pressure on a 6.4 powerstroke set up. If it is set in we will contact you to either discard it or send it back to you or the customer. There is a reship fee of \$50 which can be taken off the core charge.
- Do not send the turbo cores with pedestals, lines or heatshields.
- Do not use packing peanuts or spray foam. They get into the turbo and require a longer clean up.
- If the Cummins turbos are sent in without an actuator is it half credit back \$200.
- If you are in the lower 48 they automatically get a return label.
- All cores have a core paperwork in the box that needs to be returned with the core. Purple for the cummins and 6.4 High Pressure. Blue for the 6.7 turbos.
- There will also be an email sent to the purchaser (you) with the core instructions as well. In case the paperwork is lost or accidentally thrown away.

Good Core Breakdown for 6.7 (15-19):

- Both the compressor wheel and turbine wheel are in good condition.
- No in and out shaft play
- No catastrophic failure

Update for the 6.7: How it works differently from 6.4 High pressure and Cummins

- You will pay the full price of the product with a “Back-end” description of core Charge and a price of \$250.
- When you send in the core and it is deemed good after inspection we will credit you \$250 off the new turbo.
- It is like a discount not an upcharge. (Like the cummins and 6.4)
 - **Example:**
 - SKU: 300869 - \$2,890 (MAP)
 - KC Whistler Stage 1 Turbo - 6.7 Powerstroke (2011-2019)
 - Back End: \$250 for Core
 - The website will show \$2640 for the turbo but at check out you would pay the full price of \$2890 so you are not being charged more.