



Andersen Manufacturing Limited Supplemental Warranty for Ultimate 5th Wheel Connection

If the original purchaser (“purchaser”) or dealer (on behalf of an original purchaser) is denied written warranty coverage by an RV manufacturer, trailer-frame manufacturer or ‘King Pin’ manufacturer, because of purchaser’s use of the Andersen Ultimate 5th Wheel Connection (gooseneck or rail mount), and it is shown that the warranty was properly and legally voided by manufacturer as a result of purchaser’s use of the Andersen Ultimate 5th Wheel Connection, then Andersen Manufacturing (d.b.a. Andersen Hitches) will reimburse purchaser for any and all amounts that would have been covered by the manufacturer’s original warranty, up to \$5,000,000 (five million dollars), and in such event, Andersen will also pay the purchaser an additional \$500 (five hundred dollars) for the inconvenience.

Claim Rules and Procedures: The original purchaser, or a dealer on purchaser’s behalf, must submit a written claim for warranty coverage to the appropriate manufacturer as specified by the manufacturer. If the manufacturer denies warranty coverage (or warranty service) for reasons that the cause of its products failure or damage covered under its warranty was due to the use of Andersen’s Ultimate 5th Wheel Connection (gooseneck or rail mount), and upon competent, independent inspection (as agreed upon by purchaser and Andersen) establishes that the Ultimate 5th Wheel Connection was the cause of failure or damage covered by the warranty, then Andersen Manufacturing will cover the amount that the manufacturer’s warranty would have covered, up to \$5,000,000 (five million dollars), and will pay the purchaser an additional \$500 (five hundred dollars) for the inconvenience of filing the claim. This Warranty is limited to one claim per purchaser. Any dispute regarding the cause of the warranty claim or this limited warranty shall be submitted to the American Arbitration Association for resolution.

This limited replacement warranty does not cover claims for any items damaged as a result of improper installation, alteration, unreasonable use, or improper maintenance including, without limitation, loading the Ultimate 5th Wheel Connection beyond its rated load capacity, damages caused by an accident, sudden impact arising from a collision or other usual, abnormal, or unforeseen occurrences, including acts of God, defects in items or components not manufactured by Andersen, or against damages resulting from non-Andersen made products or components. This warranty also does not apply to any Ultimate 5th Wheel Connection that has been structurally modified or repaired.

Oral or other written statements by Andersen’s employees, representatives or dealers do not constitute warranties, and shall not be relied upon by Dealer or Buyer, and are not a part of this supplemental warranty.

Please contact us with your questions regarding this warranty and claim procedures as follows:

E-mail: warranty@andersenhitches.com

Phone: 1-800-635-6106

Mail: Andersen Hitches, Attn: Warranty, 3125 N Yellowstone Hwy, Idaho Falls, ID 83401

Ryan Andersen
President, Andersen Manufacturing, Inc.
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